PROVEN RESULTS

Expansive growth and immense impacts during a global pandemic.

of students graduate

80%

of students earn industry-recognized certifications

of graduates are currently employed or continuing their education \$42,751

分

\$0

2019/2020 graduates who were unemployed before the program earn an average annual salary of \$42,751 2019/2020 graduates who were underemployed before the program earned

60% more after graduation.



78%

YOUNG ADULTS

22% VETERANS & SPOUSES

YOUNG ADULTS



67% MEN 30% WOMEN 3% OTHER



49% BLACK 26% HISPANIC

VETERANS



72% MALE 23% FEMALE 5% OTHER



37% BLACK 23% HISPANIC



I know I wanted better, so I had to put myself out there for it.

LYNETTE GITTENS

NPOWER NEW YORK
TECH FUNDAMENTALS FALL 2020

Apps Devs Program Analyst, Citi

Lynette was stuck in a cycle of low-paying retail positions and teetering towards homeless due to COVID instability when she joined the NPower Fall 2020 Tech Fundamentals program. Her exceptional work ethic and commitment to learning helped her to secure a 6-month technology internship with Citi. She is now employed full-time with Citi and has found the stability and career she has worked so hard for.



After almost 15 years of service in the U.S. Navy, Anthony was unsure of his next step after retirement. While working in the public transportation sector, he realized that he needed to develop his technical skills to keep up with the rapidly changing workforce. Upon discovering NPower Texas and meeting the staff, many of whom were also veterans, he knew this was the right program to help him translate his military experience into a civilian career.

Anthony brought the same dedication he displayed throughout his distinguished military career and secured an internship with Citi. Now, Anthony is working as a Project Coordinator for World Wide Technology through Citi's U.S. Department of Labor Registered Apprenticeship Program and is on the path to advancing as a tech professional.

What sets the NPower program apart from many other programs is the emphasis on professional development and networking. The opportunity to connect with current and former students as well as prospective employers is invaluable in today's competitive employment market.

ANTHONY SUTTER

U.S. Navy Veteran NPower Texas | Tech Fundamentals Spring 2020 Information Technology Project Coordinator, WWT





APPRENTICESHIP — A NEW **APPROACH TO BUILDING TALENT**

PAID ON-THE-JOB TRAINING

APPRENTICESHIPS

1,400 **HOURS OF** ON-THE-JOB **TRAINING**

In 2019, NPower enhanced the performance of the IT Generalist and Cybersecurity Support Technician Apprenticeship program with the U.S. Department of Labor by registering over 130 apprentices who obtained nationally-recognized credentialing.

NPower graduates earn the opportunity to become U.S. Department of Labor apprentices with NPower employer partners. These partners hire IT Generalist or Cybersecurity Support Technician apprentices for 6–8 months and provide over 1,400 hours of on-the-job training. With an increased number of dedicated new employer hosts including: Robert Half Technologies, Nutanix, Indeed, MTX, Deloitte, Atlas, Guardian Life, Bank of America, and Northrup Grumman, NPower's Department of Labor Apprenticeship program is well-positioned to succeed within designated NPower sites in New Jersey, Texas, California, Missouri, and Maryland.

Through the apprenticeship program, NPower students have the opportunity to increase their marketability, potential to earn and learn, and prepare for success in an evolving tech workforce.

HIGHLIGHTS IN 2019 & 2020

Over 1,000 pre-apprentices served

Over 130 US Department of Labor apprentices registered

NPower awarded State of Maryland Department of Labor Apprenticeship **Innovation Fund** to support registration of at least **75 apprentices** in Maryland

NPower obtained extension approval for U.S. Department of Labor Registered **Apprenticeship Program in the** State of Missouri

SUPPORTING YOUNG ADULTS IN A MOMENT OF INTENSE NEED

Before NPower, Jiavhannie was working as a project manager at a charter school. She was familiar with technology but had little exposure to the different roles and functions in the industry. With her CompTIA A+ certification from NPower's Tech Fundamentals program in 2015, she landed an internship at Bank of America in Operations support and then a full-time role as a Senior Analyst. She was determined to enhance her skillset and returned to NPower in 2019 for the advanced Cloud Computing program. After graduating and earning AWS Cloud Practitioner certification. Jiahvannie returned to Bank of America where she currently holds a System Administrator role and has seen an over 80% increase in income.

JIAVHANNIE BROWN

NPower New York | Tech Fundamentals Spring 2015 Cloud Computing Fall 2019

System Administrator III, Bank of America



The young adults NPower serves represent an incredible group of smart and motivated individuals who are often overlooked by the tech industry.

The NPower program offers the critical, wraparound support that allows unemployed and underemployed young adults, often with no or only some college, to become technology professionals in only six months.

The success of Tech Fundamentals lies in the commitment to teach beyond just a rigorous curriculum of IT training. NPower offers a specific emphasis on social support, professional development and access to social capital & network building opportunities. For a 19 year old with a high school diploma and love for technology, the transition to a corporate IT role can be challenging. NPower is there every step of the way to prepare and support each student.

76%

of 2019 Tech Fundamentals young adult graduates are currently employed or continuing their education.