

## BRIDGING THE DATA GAP

# The Safety Net Portal

### THE PROBLEM

## Engaging with Our Audience

Our team collected feedback from behavioral health sector partners to assess their perspectives on the behavioral health system and understand their challenges.

**77%** Agree or strongly agree the behavioral health system needs improvement

**20%** Agree or strongly agree that behavioral health stakeholders are able to work well together with existing systems and processes

### THE OPPORTUNITY

## Improve Data Access and Collaboration

There is limited data accessibility, visibility, and connectedness across the behavioral health continuum, preventing cross-system communication and collaboration.

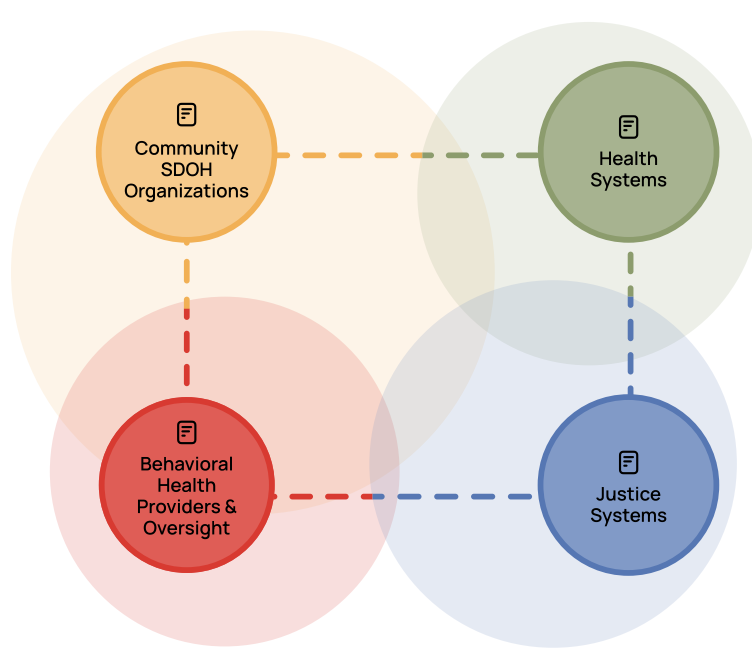
According to the survey...

The idea of a centralized information-sharing system or at least an accessible and knowledgeable point of contact was the next most frequent suggestion.

According to the survey...

Many described frustration at not having access to an individual's history and therefore being unable to properly coordinate care.

### Current State Behavioral Health Continuum



### WHY IT MATTERS

## Opportunity to Strengthen Care Delivery & Community Engagement

Enabling communication and collaboration will improve care delivery, engage people in the appropriate level of care, and ensure the community can work together across all departments to address:

Individuals suffering from behavioral health disorders who interact with many facets of the system.

Utilization of services where a better care path exists (emergency department, treatment in jail, etc.).

A care continuum with limited resources and staff burnout.

Individuals who fall through the system "cracks" where there is limited data or technology access.

### THE SOLUTION

## A Safety Net Portal

A care coordination system allowing agencies, departments, and organizations across the Behavioral Health Continuum to communicate and collaborate, create warm hand-offs, and ensure the appropriate level of care for individuals with multiple system interactions and high utilization.

### HIGHLIGHTS



Robust, centralized, and secure information gathering and sharing within the confines of HIPAA and 42 CFR Part 2.

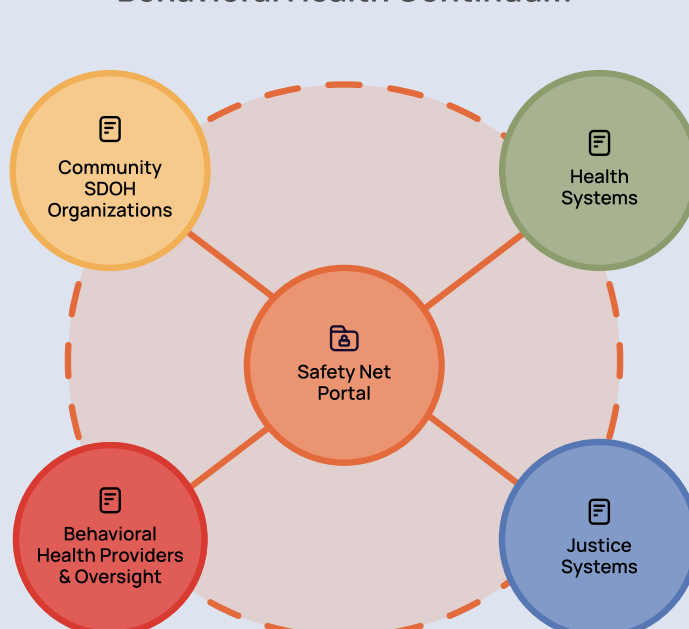


Secure communication channels for messaging, alerts, notifications, and referrals to enhance cross-departmental collaboration and planning.



Crisis management to ensure continuity of care for those with immediate needs and outcomes tracking to enable continuous improvement of aligned programs and services.

### Future State Behavioral Health Continuum



### THE IMPACT

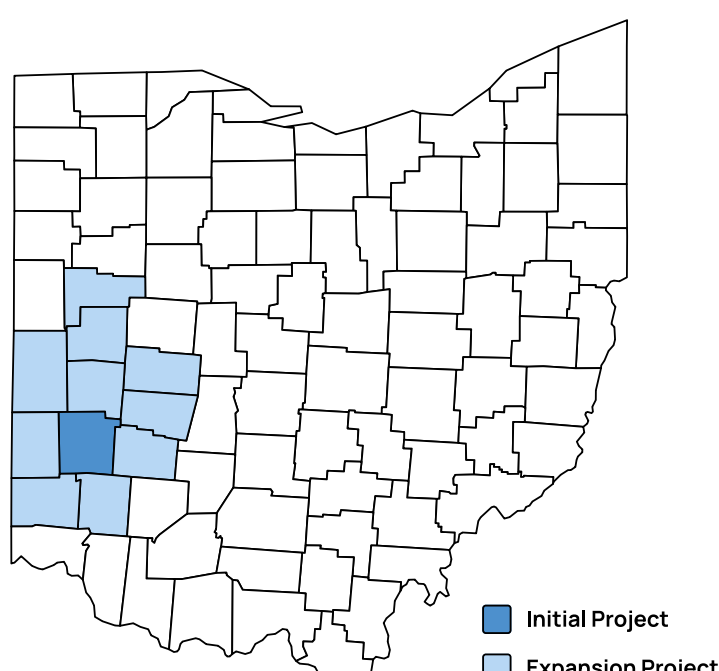
## Enhancing Care Quality & Resource Efficiency Across the Greater Dayton Region

Montgomery County, Ascend Innovations, and GDAHA are collaborating to fund, build, deploy, and pilot the Safety Net Portal in Montgomery County. Prioritization of this PDAC submission for funding will allow for expansion and a more significant regional impact to:

Ensure individuals are receiving the appropriate level of care, especially when crossing county lines for services.

Create better systems and processes to improve continuity of care and reduction in unnecessary utilization across the region.

Support an environment with limited resources where manual coordination efforts create inefficiencies or lack of continuity.





MONTGOMERY COUNTY  
ADMINISTRATION BUILDING  
451 West Third Street  
Dayton, Ohio 45422

COMMUNICATIONS DIRECTOR  
Deb Decker  
937-225-4401

COUNTY COMMISSIONERS  
Judy Dodge  
Debbie Lieberman  
Carolyn Rice

COUNTY ADMINISTRATOR  
Michael B. Colbert

Oct. 23, 2023

Priority Development and Advocacy Committee  
c/o Dayton Development Coalition  
1401 S. Main St., Suite 200  
Dayton, OH 45409

Re: Montgomery County Behavioral Health Data Portal

Dear Hospitals, Health Care and Human Services Committee,

This letter is in support of the Montgomery County Behavioral Health Data Portal project in the Priority Development and Advocacy Committee (PDAC) process.

Montgomery County has seen a 26% increase in behavioral health needs in area emergency departments and an 8.6% increase in substance abuse. The growing demand for behavioral health services in the region exacerbates the urgency for accessible, coordinated care across health care and law enforcement agencies.



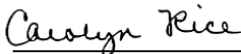

Organizing patient needs and sharing information between various sectors can be challenging, leading to fragmented continuity of care for individuals. The Behavioral Health Data Portal will aggregate key performance indicators and other system-level data to ensure transparency and progress.

This project highlights a strong partnership between Montgomery County, Ascend Innovations and the Greater Dayton Area Hospital Association (GDAHA) and meets the primary recommendation of the Montgomery County Behavioral Health Task Force. The task force will also utilize the portal to address system and community gaps, barriers and challenges quickly.

The Behavioral Health Data Portal will improve behavioral health outcomes throughout the Miami Valley region and ensure patients can successfully get the care they need and deserve, no matter which sector of the behavioral health continuum they interact with.

Thank you for considering this important project. We hope that PDAC will deem it a top priority for funding and support.

Sincerely,

			
Debbie Lieberman	Judy Dodge	Carolyn Rice	Michael B. Colbert
County Commissioner	County Commissioner	County Commissioner	County Administrator

Access Hospital Dayton

Atrium Medical Center

Dayton Children's Hospital

Dayton Veterans Affairs  
Medical Center

Grand Lake Health System

Haven Behavioral Hospital

Indu and Raj Soin Medical  
Center

Kettering Health Behavioral  
Medical Center

Kettering Health Dayton

Kettering Health Greene  
Memorial

Kettering Health Hamilton

Kettering Health Main Campus

Kettering Health Miamisburg

Kettering Health Troy

Kettering Health Washington  
Township

Kindred Hospital Dayton

Mercy Health – Springfield  
Regional Medical Center

Mercy Health – Urbana  
Hospital

Miami Valley Hospital

Miami Valley Hospital North

Miami Valley Hospital South

PAM Specialty Hospital of  
Dayton

Shriners Children's Ohio

The Rehabilitation Institute of  
Ohio

Upper Valley Medical Center

Wayne HealthCare

Wilson Health

Wright Patterson Medical  
Center

November 1, 2023

Priority Development and Advocacy Committee  
c/o Dayton Development Coalition  
1401 S. Main St., Suite 200  
Dayton, OH 45409

Dear Hospitals, Health Care and Human Services Committee:

Throughout 2023, the Greater Dayton Area Hospital Association facilitated the Montgomery County Behavioral Health Taskforce in response to a 26% increase in behavioral health needs in area emergency departments and an 8.6% increase in substance abuse. Consistent feedback from providers and partners across the care continuum highlighted that our community lacks the connectivity to ensure individuals interacting with multiple partners receive the right care at the right place based on their established care plans.

The growing demand for behavioral health services in the region requires data visibility, accessibility, and connectedness for organizations across the care continuum, including the health systems, justice department, and behavioral health providers.

Organizing patient needs and sharing information between various systems can be challenging, leading to fragmented continuity of care for individuals that we are currently experiencing. The Safety Net Portal will aggregate data across the continuum and provide a centralized care coordination platform for better communication and collaboration, especially for individuals who frequently intersect with multiple facets of the system.

Montgomery County's commitment to the Safety Net Portal highlights a strong partnership between Montgomery County, Ascend Innovations, and the Greater Dayton Area Hospital Association (GDAHA) and meets the primary recommendation of the Montgomery County Behavioral Health Task Force. The task force will also utilize the portal to quickly address system and community gaps, barriers, and challenges.

The Behavioral Health Safety Net Portal will improve behavioral health outcomes throughout the Greater Dayton region and ensure patients can consistently receive the appropriate level of care they need and deserve, no matter which part of the behavioral health continuum they interact with. Additionally, the advanced knowledge of a patient's interactions with law enforcement and criminal justice systems will help hospitals appropriately prepare to maintain a level of safety and security for all parties.

Thank you for considering this project. We hope PDAC will deem it a top priority for Montgomery County and the Dayton region.

Sincerely,



Sarah Hackenbracht  
President & CEO





Deborah A. Feldman  
President and CEO  
Executive Office

November 2, 2023

Priority Development and Advocacy Committee  
c/o Dayton Development Coalition  
1401 S. Main St., Suite 200  
Dayton, OH 45409

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Sincerely,

Deborah Feldman  
President and CEO

November 2, 2023

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Sincerely,



Kevin W Harlan  
President  
Atrium Medical Center